

## SPECIALIST AREA: Coaching sports and physical activity

(Linked to OCC0479: [Outdoor activity instructor](#))

Awarding bodies must provide a robust rationale and evidence of employer support for any additional content that sits outside these predefined duties.

### SPECIALIST DUTIES:

- **D1** Engage and develop participants by using various data, tools and techniques.
- **D2** Use positive communication methods and customer service skills to meet participants' needs, expectations and preferences.
- **D3** Provide a safe and inclusive coaching environment.
- **D4** Promote participants' health and wellbeing.
- **D5** Use effective organisational skills to manage resources, including coaching assistants.
- **D6** Maintain and further develop own professional skills and knowledge, and contribute to the development of others.
- **D7** Plan, prepare, deliver and continuously evaluate coaching sessions and programmes.
- **D8** Adhere to the relevant policies, legislation, regulation, procedures and codes of conduct.